

INTERNAL REGULATIONS

1. CONDITIONS OF ADMISSION: To be admitted to enter, settle and stay on a campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and complies with these internal regulations. Staying on the campsite implies acceptance of the provisions of these rules and a commitment to comply with them. For safety reasons and to allow access to all the facilities, **it is essential that everyone wears the wristband issued on arrival**. Pets are not allowed on the pitches of the rental accommodation and in the rental accommodation belonging to the campsite; they are allowed (one per pitch) on the pitches provided that they are chipped or tattooed, kept on a lead and do not belong to categories 1 or 2.

2. POLICE FORMALITIES: Any person wishing to stay at least one night on the campsite must first present their identity papers to the manager or his representative and complete the formalities required by the police. Minors not accompanied by their parents will not be admitted.

3. INSTALLATION: The tent or caravan and its associated equipment must be installed on the site indicated in accordance with the instructions given by the manager or his representative.

4. RECEPTION DESK: Opening hours are displayed at reception. At the reception desk you will find all the information you need about the campsite's services, refreshment facilities, sports facilities, tourist attractions in the surrounding area and other useful addresses. A complaints book is available to users. Complaints will only be taken into consideration if they are signed, dated, as precise as possible and relate to recent events (current season).

5. CHARGES: Charges are payable when the balance of the stay is paid, i.e. no more than 15 days before arrival or no later than the day of arrival at the reception desk. The amount is displayed at the entrance to the campsite and at the reception desk, as well as on the website. They are payable according to the number of nights spent on the campsite. Campsite users are asked to inform the reception office of their departure the day before.

6. NOISE AND SILENCE: Users of the campsite are urged to avoid any noise or discussion that might disturb their neighbours. Sound equipment must be adjusted accordingly. Door and boot locks must be as discreet as possible. Dogs and other animals must never be allowed to run at large. They must not be left on the campsite, even locked up in the absence of their owners, who are civilly responsible for them. **There must be complete silence between 10 p.m. and 8 a.m.**

7. VISITORS: After having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them. Campers may receive one or more visitors at reception. If these visitors are allowed to enter the campsite, the camper who receives them or the visitors are required to pay a fee, insofar as the visitor has access to the services and/or facilities of the campsite. This fee is displayed at the entrance to the campsite and at the reception desk and does not give access to the water park. Visitors' cars are not allowed on the campsite. Any breach of these provisions will be subject to a penalty as defined in the rental contract or other document.

8. VEHICLE TRAFFIC AND PARKING: Inside the campsite, vehicles must travel at a speed limit of **10km/hour**. Traffic is prohibited **between 10 pm and 8 am**. Only vehicles belonging to campers staying on the campsite may circulate on the campsite. Parking, which is strictly forbidden on pitches usually occupied by camping shelters, must not impede traffic or prevent new arrivals from settling in.

9. CLEANLINESS AND APPEARANCE OF FACILITIES: Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities. It is forbidden to dispose of waste water on the ground or in the gutters. Caravanners must empty their waste water into the facilities provided for this purpose. Household waste, rubbish of any kind and paper must be placed in the rubbish bins. Washing is strictly forbidden outside the bins provided for this purpose. Laundry hanging out is tolerated provided that it is very discreet and does not disturb neighbours. They must never be hung from trees. Plantations and floral decorations must be respected. Campers are forbidden to hammer nails into trees, cut branches or plant trees. Nor is it permitted to demarcate the site of an installation by personal means, or to dig up the ground. Any damage to vegetation, fences, the campsite grounds or facilities will be charged to the person responsible. The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

10. SAFETY: a) FIRE: Open fires on the ground (wood, coal, etc.) are strictly prohibited. Stoves and barbecues must be kept in good working order and must not be used in dangerous conditions. In the event of fire, notify the management immediately. Fire extinguishers may be used if necessary. A first aid kit is available at the reception desk.

b) THEFT: The management is responsible for items left at the office and has a general obligation to monitor the campsite. Campers are responsible for their own accommodation and must report any suspicious persons to the management. Although security is provided, users of the campsite are asked to take the usual precautions to safeguard their equipment.

11. GAMES: No violent or disruptive games may be played in the vicinity of the facilities. The common room may not be used for boisterous games. **Children must always be supervised by their parents.**

12. DEAD GARAGE: Unoccupied equipment may only be left on the site with the agreement of the management and only in the location indicated. A fee, the amount of which will be displayed in the office, will be payable for the "dead garage".

13. DISPLAY : These internal regulations are displayed at the reception desk and are available on our website: www.camping-les-moulettes.fr. They can be given to customers on request in electronic form.

14. INFRINGEMENT OF INTERNAL RULES: In the event of a resident disrupting the stay of other users or failing to comply with the provisions of these internal rules, the manager or his/her representative may, orally or in writing if he/she deems it necessary, give the resident formal notice to cease the disturbance. In the event of a serious or repeated breach of the house rules, and after formal notice has been given by the manager to comply, the latter may terminate the contract, without refund. In the event of a criminal offence, the manager may call in the police.